

# [Solved] Cannot Remove Pinned Item from Quick Access

See:

<https://www.winhelponline.com/blog/fix-quick-access-reset-pinned-shortcuts-stuck-not-working-windo ws-10/>

Reset Quick Access using the following steps:

The Quick Access “pinned” and frequent items data are kept in a file named

```
f01b4d95cf55d32a.automaticDestinations-ms
```

in the following folder:

```
%AppData%\Microsoft\Windows\Recent\AutomaticDestinations
```

To reset the Quick Access to the default items, you could use Windows Explorer to find and delete the above file in the above-referenced path,

Or in the windows search box (next to the start button) type “cmd.exe” (without the quotes) and press the [enter] key to search for a Command Prompt result, and, in the results, right click on the Command Prompt and left click to select “Run as Administrator” (which opens a command prompt window), and then select and copy to your clipboard the following command shown below, and then (right click at the command line>) to paste the command in the clipboard onto the command line, and press [Enter] to run the command and delete the file:

```
cmd.exe /c del  
"%AppData%\Microsoft\Windows\Recent\AutomaticDestinations\f01b4d95cf55d32a.a  
utomaticDestinations-ms"
```

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