SOLVED - CubeCart V6 Store Front Displays a Blank White Page

1. Login to the admin dashboard of your CubeCart store.
2. On the left navigation menu near the bottom, look at click the 'Error Log' link and then select the 'System Error Log' tab at the top center.
3. The latest error should be near the top. The error that I found referred to the following: gd.class.php:102 - Call to undefined function imagecreatefromjpeg()
4. I had moved my CubeCart website to a new IIS7 server from an Apache Server, and the new server also had a PHP upgrade - from PHP 5.x.x (on Apache) to PHP 7.x.x (on IIS7 Windows Server)
5. I needed to enable the php_gd2.dll extension within the php.ini file. On my Windows server, I installed php to the path 'c:\php\' and the .dll extensions are located in the path 'c:\php\ext\'
6. Locate and open the php.ini file in the php directory of your server using NotePad++ editor.
7. Remove the leading semicolon ';' in front of php_gd2.dll and save the php.ini file
8. Restart IIS Server
9. Go to the home page of your CubeCart store front
10. Voila!!! It's all there!!!

This Troubleshooting was based in part on the CubeCart knowlegebase: Hosting Issues located at the following link:
https://support.cubecart.com/knowledgebase/article/View/219/42/i-get-a-blank-white-screen-when-i-view-my-store, which knowlegebase article was posted by Al Brookbanks on 29 October 2014 10:23 AM

Fix Problem with CubeCart menu and product links displaying 404 Error

1. The .htaccess file contains rewrite conditions, but IIS7 cannot interpret .htaccess like Apache2 webserver.
2. You need click on the URL Rewrite rules Icon within your website configuration in Internet Information Services, and import the .htaccess file (located in the root folder of the Website)
3. The Website URL Rewrite rules that you import will be stored in a 'web.config' file in the root of your website
4. There may be one error upon import that will prevent you from saving the rewrite rules to the web.config file.
5. You need to delete the line 'RewriteBase /' before saving to the web.config file
6. Restart IIS server
7. Go test your website. The secondary page links should no longer display the 404 error.

If You are Using IIS7, Make Sure you install Ionic ISAPI rewrite for IIS x64 or x32 (as applicable)

- The most current MS Installer (*.MSI) file name as of the edit of this article is 'Iirf2.1-x64.msi'

From:
https://installconfig.com/ - **Install Config Wiki**

Permanent link:
https://installconfig.com/doku.php?id=wiki:cubecart_store_front_has_a_blank_white_page&rev=1510724236

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